

August 11, 2006

Dear Luis and Crew at M&L Painting,

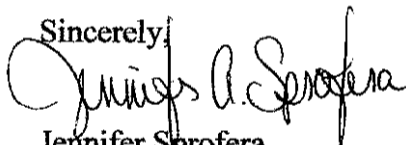
It's been almost two months since you and the crew painted the outside of my home and garage but I haven't stopped appreciating your efforts. My husband and I continue to receive compliments on the professional quality of workmanship that your company provided, and ultimately the improved look you gave our home. Many neighbors also noticed for themselves the time the crew took in prepping and detailing the house.

I wanted to write you this letter for use as a recommendation. Please give it to any potential customer who is looking for the best price for the highest quality of work. I want them to know you were timely in providing your estimate, and the pricing was very fair. Your crew started and completed the job within the stated timeline, and more importantly M&L provided professional quality work from start to finish, with impeccable detail to preparation and cleanliness. I had a lot of trim work and small areas that really took some patience and perseverance. Your painters efficiently used their time and the supplies to accomplish the entire job. The work they did was fantastic!

Given that I remained home with my children while the work was being done, it was important to me that your workers be respectful to my family and our home. The M&L painters regularly acknowledged us with pleasant greetings. The crew did not smoke or consume alcohol on or near my property, I never heard any foul language, and they kept their music at a respectful level. One of your guys, Taviero was especially great at helping me understand the priming and painting process and also handled my specific requests effortlessly. I was pleased at how diligent all the workers were with their tasks and adhering to break times even though they worked on some of the hottest days this summer. Their work ethic is amazing!

How proud your company must be to work so well together transforming tired homes into things of great beauty? I am happy to recommend M&L to anyone looking to have painting done by a professional. Thank you for providing such complete service, I look forward to having you return to do my kitchen and bath. You guys are great!

Sincerely,



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Thank you for your  
services!  
JS